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CLERK, U.S. DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

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of America

UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA

UNITED STATES OF AMERICA,

Plaintiff,

v.

STATE OF CALIFORNIA; GEORGE DEUKMEJIAN,
Governor of the State of California;
CALIFORNIA DEPARTMENT OF MENTAL HEALTH;
LYNN WHETSTONE, Acting Director,
California Department of Mental Health;
RICHARD P. FRIDAY, Executive Director,
Napa State Hospital,

Defendants.

C 90 2641 EFL

Civil Action No.

CONSENT DECREE

Introduction

1. This case was instituted by the United States on Sept 13,
1990, pursuant to the Civil Rights of Institutionalized Persons
Act ("the Act"), 42 U.S.C. § 1997 et seq.

1 2. This Court has jurisdiction over this action pursuant to
2 28 U.S.C. § 1345.

3 3. Venue in the Northern District of California is proper
4 pursuant to 28 U.S.C. § 1391, insofar as all claims set forth in
5 plaintiff's Complaint arose in said District.

6 4. The United States is authorized to institute civil
7 actions, under 42 U.S.C. § 1997a, and has met all prerequisites
8 for the initiation of such action prescribed by the Act.

9 5. Defendants are the State of California, the California
10 Department of Mental Health and the following individuals who
11 are sued in their official capacities: the Honorable George
12 Deukmejian, Governor of the State of California; Lynn Whetstone,
13 Acting Director of the California Department of Mental Health;
14 and Richard P. Friday, Executive Director, Napa State Hospital.

15 6. Individually-named defendants have authority and
16 responsibility for the operation of Napa State Hospital (NSH),
17 Imola, California, and are officers of the Executive Branch of
18 the State of California.

19 7. On July 17, 1985, the Attorney General of the United
20 States, by and through the Assistant Attorney General, Civil
21 Rights Division, notified the Governor of California, the
22 Attorney General of California and the Executive Director of NSH
23 of his intention to commence an investigation of alleged unlawful
24 conditions of confinement at NSH, pursuant to the Act.

25 8. On May 28, 1986, following a thorough investigation, the
26 Attorney General, by and through the Assistant Attorney General,

1 Civil Rights Division, informed the Governor of California, the
2 Attorney General of California, and the Executive Director of NSH
3 of the alleged conditions that were depriving persons residing in
4 or confined to NSH of rights, privileges or immunities secured or
5 protected by the Constitution of the United States, the facts
6 supporting the alleged conditions and the minimum measures which
7 he believed would remedy the conditions and pattern or practice
8 of resistance to the full enjoyment of those rights, privileges
9 or immunities.

10 9. On November 20, 1989, following additional investigative
11 tours of NSH, the Attorney General of the United States, by and
12 through the Acting Assistant Attorney General, Civil Rights
13 Division, again informed the Governor of California, the Attorney
14 General of California, and the Executive Director of NSH that
15 persons residing in or confined to NSH were being subjected to
16 conditions that deprived them of rights, privileges or immunities
17 secured or protected by the Constitution of the United States.

18 10. The parties agree that the care, confinement and
19 treatment of residents at NSH implicate rights of these residents
20 which are secured and protected by the Constitution of the United
21 States. The parties entering into this Consent Decree recognize
22 these constitutional interests and, for the purpose of avoiding
23 protracted and adversarial litigation, agree to the provisions
24 set forth herein.

25 11. In entering this Consent Decree, defendants do not
26 admit to any violation of law and this Consent Decree may not be

1 used by the United States as evidence of liability in any other
2 proceeding.

3 12. The provisions of this Consent Decree are a reasonable,
4 lawful and fundamentally fair resolution of this case.

5 13. This Consent Decree shall be applicable and binding
6 upon all parties, their officers, agents, employees and
7 successors.

8 **I. DEFINITIONS**

9 As used in this Consent Decree, the following definitions
10 shall apply -

11 A. Physician: A medical doctor licensed to practice
12 medicine.

13 B. Psychiatrist: A physician who either is certified by or
14 is eligible for certification by the American Board of Psychiatry
15 and Neurology or who has successfully completed an approved
16 residency program in psychiatry and upon completion of post-
17 residency requirements will become eligible for examination for
18 such certification.

19 C. Psychologist: A person who has attained at least a
20 masters degree in the field of psychology.

21 D. Direct Care Worker: Staff, including psychiatric
22 technicians, who are immediately responsible for implementing
23 specific therapeutic procedures, techniques and treatments, for
24 administering medications, or for providing other care or treat-
25 ment to residents. Persons performing housekeeping and/or
26 custodial functions are not included within this category.

1 E. Qualified Professional: A person competent, whether
2 by education, training or experience, to make the particular
3 decision at issue.

4 F. Professional Judgment: A decision by a qualified
5 professional that is not such a substantial departure from
6 accepted professional opinion, practice or standards as to
7 demonstrate that the person responsible did not base the
8 decision on such professional opinion, practice or standards.

9 G. Bodily Restraints: (1) Any physical or mechanical
10 device used to restrict the free movement of a resident or the
11 movement or normal function of any portion of a resident's body,
12 excluding those devices prescribed in writing by a physician to
13 be used only to provide support for the achievement of functional
14 body position or balance and devices used for specific medical
15 and surgical (as distinguished from behavioral) treatment; and
16 (2) chemical substances used solely for the purpose of con-
17 trolling the behavior of a resident, and not for treatment
18 purposes.

19 H. Seclusion: Placement of an individual alone in a locked
20 room or a room from which the resident is physically prevented
21 from egress.

22 I. Treatment: Therapeutic steps and activities, including
23 psychological and psychiatric treatment and medication, deter-
24 mined by qualified professionals consistent with professional
25 judgment to be necessary to protect a resident from unreasonable
26

1 risks to personal safety and necessary to enable a resident to
2 function free from undue bodily restraint.

3 J. State: The Executive Branch of the Government of the
4 State of California, specifically including the Governor of the
5 State of California, the California Department of Mental Health,
6 the administration of NSH and any and all of their officials,
7 agents, employees and the successors in office of such officials,
8 agents or employees.

9 II. PURPOSES AND OBJECTIVES

10 The parties to this action stipulate and agree that the
11 purposes and objectives of this Consent Decree are to accomplish
12 as promptly as practicable the following conditions at NSH in
13 order to ensure that residents at the facility are accorded
14 rights, privileges or immunities secured or protected by the
15 Constitution of the United States:

16 A. Treatment by qualified professionals which is designed
17 to reduce or eliminate unreasonable risks to personal safety or
18 unreasonable use of bodily restraints must be afforded to all
19 residents who it is determined by qualified professionals are in
20 need of such treatment in order to reduce or eliminate such
21 risks.

22 B. That degree of care must be provided which is suf-
23 ficient to protect all residents from unreasonable risks to their
24 personal safety by the conduct of staff and of other residents,
25 and from the unreasonable use of bodily restraints.

1 C. Adequate medical care must be available to all residents
2 pursuant to the exercise of professional judgment by qualified
3 professional staff.

4 D. Psychotropic and other medications must be prescribed
5 and administered to residents pursuant to the exercise of
6 professional judgment by qualified professionals and shall not
7 be used as punishment, for the convenience of staff or for
8 purposes other than treatment.

9 E. Bodily restraints and seclusion, when appropriate, must
10 be administered safely and pursuant to the exercise of profes-
11 sional judgment by a qualified professional.

12 F. The physical environment of NSH shall be maintained to
13 ensure that it poses no unreasonable risks, including fire safety
14 risks, to the personal safety of residents.

15 These purposes and objectives shall be achieved at NSH by
16 implementing the requirements set forth in Parts III and IV, and
17 by developing and implementing the plans described in Part V of
18 this Consent Decree.

19 **III. MEASURES REQUIRING IMMEDIATE ACTION**

20 **A. Medication Practices**

21 Psychotropic medications and other medications shall be
22 prescribed and administered to residents only pursuant to the
23 exercise of professional judgment by a qualified professional.
24 To this end, within 60 days, the State shall:

- 25 1. Review the record of each resident receiving
26 psychotropic medication and ensure that the medication

1 is appropriate in type and dosage for (a) the resident's
2 mental illness diagnosis and (b) the resident's "problem
3 list" appearing in the record.

4 2. Evaluate each resident receiving psychotropic
5 medication for drug-induced side effects, including tardive
6 dyskinesia.

7 3. Review the record of each resident receiving
8 Haloperidol in both oral and decanoate forms to ensure
9 that physicians/psychiatrists add both dosages to deter-
10 mine whether maximum daily dosages are being exceeded.

11 4. Ensure that professional judgment is exercised by
12 qualified professionals when psychotropic medication is pre-
13 scribed and/or administered to a resident on a PRN ("as
14 needed") basis, especially when the medication so prescribed
15 and/or administered is from the same class as other psycho-
16 tropic medication being prescribed and/or administered to
17 that resident.

18 B. Restraint and Seclusion

19 Bodily restraint and seclusion are to be administered only
20 pursuant to the judgment of a qualified professional. To this
21 end, within 60 days, the State shall:

22 1. Revise guidelines to ensure that (a) during the day
23 shift, a physician completes a clinical assessment of a
24 resident within one hour after the resident has been placed
25 in restraint or seclusion pursuant to a verbal order; and
26 (b) during the evening and night shift, a physician performs

1 a clinical assessment of a resident within two hours after
2 the resident has been placed in restraint or seclusion
3 pursuant to a verbal order.

4 IV. STAFFING

5 A. By no later than one year from the date of entry of this
6 Consent Decree, the State shall ensure that a sufficient number
7 of physicians, licensed practical nurses, psychologists and
8 direct care workers are employed and on duty to provide direct
9 care at NSH to ensure attainment and consistent maintenance of at
10 least the ratios of staff-to-residents and of other personnel
11 delineated below, each day of the week:

12 1. Physicians 1:100

13 2. Psychologists 1:30

14 3. Direct Care Workers
15 (excluding: the "charge
16 nurse"; the person who
17 dispenses medication
18 during the shift; and
19 registered nurses,
20 except to the extent
that the number of
registered nurses
exceeds the number
required by Part
IV, paragraph C,
below).

21 a. 1st shift 1:8

22 b. 2nd shift 1:8

23 c. 3rd shift 1:12

24 B. By no later than two years from the date of entry of
25 this Consent Decree, the State shall ensure that a sufficient
26 number of psychiatrists are employed and on duty to provide

1 direct care at NSH to ensure attainment and consistent mainte-
2 nance of at least the following ratios, each day of the week:
3 acute care, 1:15; adolescent care, 1:20; and continuing care,
4 1:28.

5 1. In addition to the 51 psychiatrists currently at
6 Napa, the State shall hire or otherwise obtain the services
7 of: (a) eight psychiatrists, by no later than one year from
8 the date of entry of this Consent Decree; and, (b) by no
9 later than two years from the entry of this Consent Decree,
10 all additional psychiatrists required to fulfill the
11 requirements of Part IV, paragraph B.

12 C. By no later than three years from the date of entry of
13 this Consent Decree, the State shall ensure that a sufficient
14 number of registered nurses are employed and on duty to provide
15 direct care at NSH to ensure attainment and consistent mainte-
16 nance of at least one registered nurse, per unit, per shift, each
17 day of the week.

18 1. In addition to the 161 nurses currently at NSH,
19 the State shall hire or otherwise obtain the services of:
20 (a) 20 registered nurses, by no later than one year from
21 the date of entry of this Consent Decree; (b) an additional
22 25 registered nurses, by no later than two years from the
23 entry of this Consent Decree; and, (c) by no later than
24 three years from the entry of this Consent Decree, all
25 additional registered nurses required to fulfill the
26 requirements of Part IV, paragraph C.

1 D. Within six months of the entry of this Consent Decree,
2 no less than 40 clerical staff will be employed to provide
3 professionals and direct care workers with support in completing
4 required paperwork, typing and other administrative functions.

5 E. Within one year of the entry of this Consent Decree, no
6 less than two physicians, one of whom shall be a psychiatrist and
7 the other a professional qualified to provide primary medical
8 care to residents, shall be physically present and on duty at NSH
9 during the night and evening shifts.

10 F. At the State's discretion, the ratios may be attained by
11 hiring additional staff or by reducing the resident population at
12 NSH. The State agrees that, if it decides to reduce the popula-
13 tion of the hospital by discharging residents, the determination
14 as to which residents shall be discharged shall be made by
15 qualified professionals.

16 **V. PLANS**

17 A. In addition to the requirements specified above, the
18 State agrees to file with the Court and serve on the United
19 States not later than 90 days from the date of entry of this
20 Decree by the Court its plan(s) for implementing the Decree.
21 In its plan(s), the State shall set forth the following:

- 22 1. The steps that the State will take to meet the
23 staff-to-resident ratios required under the terms of this
24 Decree. Appropriate steps may include release of residents,
25 changes in personnel policies, hiring standards and employ-
26 ment practices, adjustments in salaries or pay levels,

1 enhanced recruitment efforts or other outreach techniques,
2 and other measures calculated either to attract and retain
3 qualified staff, or to reduce the resident population, or
4 both.

5 2. The number and categories of staff that will be
6 utilized to implement plans required by paragraphs 3 through
7 11 below.

8 3. The procedures to be utilized to provide regular,
9 periodic professional comprehensive evaluations/assessments
10 of each resident in order to identify individual needs for
11 medical or psychiatric treatment.

12 4. The procedures to provide a sufficient number of
13 treatment program hours to each resident for whom such
14 treatment is necessary.

15 5. The procedures to be utilized to provide for
16 increased consultation and communication of relevant infor-
17 mation between and among personnel regarding residents'
18 care, medical and psychiatric treatment needs, as well as
19 the increased communication of such information to staff
20 who provide residents with care or treatment.

21 6. Recordkeeping systems and administrative pro-
22 cedures, with respect to each resident's care, medical and
23 psychiatric treatment, that shall be utilized to maintain
24 and make readily available in each resident's record and
25 elsewhere, as necessary, such information as is profession-
26 ally necessary to permit the exercise of professional

1 judgment in that resident's care, medical and psychiatric
2 treatment.

3 7. The policies and procedures that will govern the
4 use of medications, including policies and procedures
5 concerning the handling and storage of medications, moni-
6 toring and review of whether the medications prescribed for
7 and administered to each resident are appropriate for the
8 needs of that resident, monitoring of residents for drug
9 side effects, evaluation of drug dosage levels, and the
10 review of the use of two or more drugs in combination,
11 telephone orders and PRN prescriptions.

12 8. The policies and procedures that will be utilized
13 to ensure that bodily restraints and seclusion are (1)
14 administered only pursuant to the judgment of qualified
15 professionals; and (2) not used as punishment, in lieu of
16 treatment programs prescribed by a qualified professional,
17 or for the convenience of staff. It is understood by the
18 parties that restraint and seclusion may be used, when
19 appropriate, to control residents when they engage in
20 isolated incidents of violence and/or dangerous behavior.
21 Said policies and procedures shall provide that the decision
22 to place a resident in restraints or seclusion shall be
23 recorded promptly in the resident's records and shall be
24 reviewed by a qualified professional at specified reasonable
25 intervals to determine whether or not continued restraint or
26 seclusion is professionally justified.

1 9. The policies and procedures that will be utilized
2 to ensure that residents will be protected from unreasona-
3 ble risks of bodily harm to their personal safety by the
4 conduct of staff or other residents, including requirements
5 for staff to report incidents of bodily harm or allegations
6 of such harm. Said policies and procedures shall include
7 requirements for investigation of such incidents or allega-
8 tions, and sanctions to be imposed on staff found to have
9 caused or been responsible for causing harm to any resi-
10 dent, as well as procedures to ensure adequate staff
11 supervision of residents and security measures designed
12 to protect residents from unreasonable risks of bodily
13 harm.

14 10. The enforcement mechanisms to be used, including
15 disciplinary measures and sanctions where appropriate,
16 to ensure staff compliance with all policies, rules and
17 standards of job performance and behavior which are related
18 to resident care and treatment.

19 11. Training and continuing in-service training pro-
20 gram(s) that will be provided to enable all staff to fully
21 implement the requirements of this Consent Decree.

22 B. Each plan shall: (1) set forth in specific terms and
23 reasonable detail the actions to be taken by the State, including
24 the dates for such actions; (2) include the full text of the
25 procedures, regulations and protocols promulgated and issued by
26 the State in the course of implementing the plan and Decree, or

1 utilized or adopted by NSH to fulfill its obligations under the
2 plan and Decree; and (3) identify the name and qualifications of
3 the professional consistent with whose professional judgment the
4 plan has been prepared and submitted.

5 C. Each plan shall state a specific date or dates by which
6 the plan shall be implemented in toto, but in no event shall the
7 final implementation date of any plan required in paragraph A.1
8 of Part V be later than three years from the date of entry of
9 this Consent Decree by the Court, and, with respect to all other
10 plans required by Part V, two years from the date of entry of
11 this Decree by the Court.

12 **VI. CONSTRUCTION AND IMPLEMENTATION**

13 In construing and implementing the terms of this Consent
14 Decree, the following are agreed to by the parties:

15 A. Defendants shall file the plan(s) required by Section V
16 with the Court and the United States within 90 days of the entry
17 of this Consent Decree. The United States shall have 60 days
18 from receipt of any plan in which to file a response to the plan
19 with the Court. If the United States objects to any plan or
20 portion thereof filed by the State, the parties shall confer
21 in a good faith effort to resolve their differences. If the
22 parties are unable to resolve their differences through
23 negotiation, the adequacy of the contested portions of the
24 proposed plan shall be determined by the Court. Defendants
25 shall have the burden to persuade the Court that the plan is
26 adequate.

1 B. If, after a plan is approved, State officials decide to
2 modify that plan or any portion thereof, State officials shall
3 notify the Court and the United States of the proposed modifi-
4 cation. The United States shall have 60 days from the receipt
5 of any proposed modification in which to file a response to the
6 proposed modification with the Court. If the United States
7 objects to the modification sought, the parties shall confer in
8 a good faith effort to resolve their differences concerning the
9 proposed modification. If the parties are unable to resolve
10 their differences through negotiation, the adequacy of the
11 proposed modification shall be determined by the Court.
12 Defendants shall have the burden to persuade the Court that
13 the modified plan is adequate.

14 C. Plans submitted to the Court, including modifications of
15 plans, to which the United States does not timely object, shall
16 be deemed approved by the Court.

17 D. All plans submitted under Part V of this Consent Decree,
18 if approved by the Court, shall be issued as orders of the Court
19 and shall be enforceable as such.

20 E. Defendants shall submit quarterly compliance reports
21 to the United States and the Court regarding the status of the
22 State's compliance with the requirements of this Consent Decree.
23 These compliance reports will commence for the three-month period
24 beginning _____, 1990, and will be submitted to the United
25 States and the Court within 15 days of the end of each period.
26

1 These quarterly reports shall continue until the parties agree
2 otherwise or until dismissal of this action.

3 F. Each compliance report shall specifically describe the
4 actions the State has taken during the reporting period to comply
5 with each provision of Parts III and IV of this Decree and each
6 plan submitted pursuant to Part V of this Decree. For the last
7 full month of each reporting period, the compliance reports shall
8 also include the following information:

9 1. The average daily resident population and any
10 projected resident population figures;

11 2. The number of residents with acute and continuing
12 care needs;

13 3. An analysis which translates the ratios set forth
14 in Part IV of this Consent Decree into numbers of staff for
15 each employee category specified in Part IV.

16 4. The number of staff in each employee category
17 specified in Part IV of this Consent Decree who are actu-
18 ally in a full-time or part-time employment status at NSH.

19 G. Each compliance report shall specifically describe the
20 steps the State has taken during the preceding 120 days to meet
21 the required staffing ratios specified in Part IV.

22 H. The State agrees to provide to the United States, within
23 30 days of their receipt, written responses to written questions
24 from the United States regarding information provided in the
25 compliance reports or other matters that relate to the State's
26 compliance with the provisions of this Decree.

1 I. The United States and its attorneys, consultants and
2 agents shall have reasonable access to the facilities, records,
3 residents and employees of NSH upon reasonable notice to the
4 State for the purpose of ascertaining compliance with this
5 Consent Decree. Such access shall continue until this Consent
6 Decree is terminated.

7 J. All parties shall bear their own costs, including
8 attorney fees.

9 VII. TERMINATION OF DECREE

10 A. The parties contemplate that the State shall have fully
11 and faithfully implemented all provisions of this Consent Decree,
12 along with all plans herein required to be submitted to and ap-
13 proved by the Court, and will achieve the purposes and objectives
14 of Part II of this Decree, on or before three years from the date
15 of entry of this Decree by the Court.

16 B. The Court shall retain jurisdiction of this action for
17 all purposes under this Consent Decree until the State shall have
18 fully and faithfully implemented all provisions, purposes and
19 objectives of the Consent Decree, along with plans submitted
20 pursuant thereto, and until the judgment is discharged.

21 C. On or after the date on which defendants shall have
22 fully and faithfully implemented all provisions of this Consent
23 Decree and plans submitted thereto, defendants may move that the
24 injunctions entered herein be dissolved, the judgment discharged,
25 jurisdiction terminated, and the case closed and dismissed with
26 prejudice on grounds that defendants have fully and faithfully

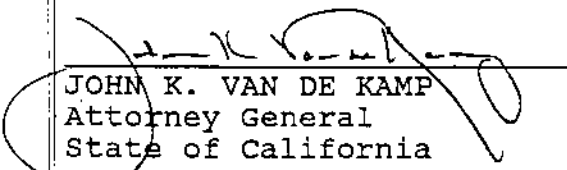
1 implemented and maintained all provisions of the Consent Decree
2 and plans submitted pursuant thereto.

3 D. Dismissal shall be granted unless, within 60 days after
4 receipt of defendants' motion, the United States objects to the
5 motion. If such an objection is made with particularity, the
6 Court shall hold a hearing on the motion and the burden shall be
7 on the United States to demonstrate that defendants have not
8 fully and faithfully implemented all provisions of the Consent
9 Decree or any approved plan(s) or any part thereof and, if
10 objection is based upon failure to implement any plan or part
11 thereof, that such plan or part thereof is essential to the
12 achievement of one or more of the purposes and objectives in
13 Part II of this Consent Decree. If the United States fails
14 to meet this burden, the injunctions shall be dissolved, the
15 judgment shall be discharged, jurisdiction shall be terminated
16 forthwith, and the case shall be closed and dismissed with
17 prejudice.

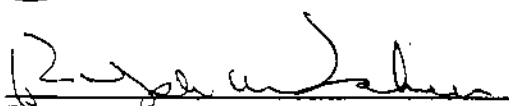
18 CONSENTED TO BY THE UNDERSIGNED:

19 FOR THE STATE OF CALIFORNIA

20 FOR THE UNITED STATES OF AMERICA

21 
22 JOHN K. VAN DE KAMP
23 Attorney General
24 State of California

25 
26 JOHN R. DUNNE
Assistant Attorney General
Civil Rights Division

27 
28 RALPH M. JOHNSON
29 Deputy Attorney General
30 State of California

31 
32 WILLIAM T. MCGIVERN
33 United States Attorney
34 Northern District of California

1
2
3 Lynn E. Whetstone
4 LYNN WHETSTONE
5 Acting Director
6 Department of Mental
7 Health

8 Arthur E. Peabody, Jr.
9 ARTHUR E. PEABODY, JR.
10 Chief
11 Special Litigation Section

12 Richard P. Friday
13 RICHARD P. FRIDAY
14 Executive Director
15 Napa State Hospital

16 Benjamin P. Schoen
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18 Deputy Chief
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20 Edward A. Stutman
21 EDWARD A. STUTMAN
22 ROBERT H. STERN
23 Attorneys
24 Special Litigation Section
25 Civil Rights Division
26 U.S. Department of Justice
Washington, D.C.

WHEREFORE, the parties to this action having agreed to the provisions in the Consent Decree set forth above, and the Court being advised in the premises, the Court finds that the Consent Decree is a reasonable, lawful and fundamentally fair resolution of this case and hereby enters the Consent Decree as the JUDGMENT of the Court.

IT IS SO ORDERED, this 17 day of September, 1990,
at San Francisco, California.

[Signature]
UNITED STATES DISTRICT JUDGE