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 Cagle, et al., on behalf of themselves and all other
 prisoners at the Central California Women's Facility
 and the California Institution for Women

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UNITED STATES DISTRICT COURT
 EASTERN DISTRICT OF CALIFORNIA

CHARISSE SHUMATE, SHARON CAGLE,
 HELEN PACHECO, RACHEL SILVAS,
 MARIE NESTLE, ROSE MUNGHIA,
 DEBORAH WEBSTER, DEANNA MILLSAPS,
 SHELBA PETTEY, DARLENE BRAZIL,
 MARILYN STITCH, BRENDA ANGLE,
 LINDA EAGERTON, CYNTHIA MARTIN,
 GINA JOHNSON, NINA MYART,
 LISA SMITH, JANE DOE I, JANE DOE II,
 BEVERLY TUCKER, BERTHA LYONS,
 HATTIE DICKERSON, MARIA NASALGA,
 MARCIA BUNNEY, DELORES RICO, and
 BLANCA MONTERROSA, on behalf
 of themselves and all other prisoners at the
 Central California Women's Facility and
 the California Institution for Women,

NO. CIV. S-95-619 WBS JFM

AMENDED COMPLAINT
-CLASS ACTION

COMPLAINT-CLASS ACTION

1
2 Plaintiffs,

3 v.

4 PETE WILSON, Governor of California, in
5 his official capacity; RUSSELL GOULD,
6 Director of Finance of the State of
7 California, in his official capacity, JOSEPH SANDOVAL, Secretary of the Youth
8 and Corrections Agency of the State of
9 California, in his official capacity, JAMES
10 GOMEZ, Director of the California Department
11 of Corrections, in his official capacity, KYLE
12 S. MCKINSEY, Deputy Director for Health
13 Care Services for the Department of Corrections,
14 in his official capacity; NADIM KHOURY,
15 Assistant Deputy Director for Health Care
16 Services for the Department of Corrections,
17 in his official capacity; TEENA FARMON,
18 Warden of the Central California Women's
19 Facility, in her official capacity; KENNETH
20 FOLLETT, Medical Director at the
21 Central California Women's Facility, in his
22 official capacity; SUSAN POOLE, Warden of
23 the California Institution for Women, in her
24 official capacity; and GWENDOLYN
25 DENNARD, Medical Director at the
26 California Institution for Women, in her
27 official capacity,

28 Defendants.

CLASS ACTION COMPLAINT

On behalf of themselves and the class alleged herein, plaintiffs state the following for their complaint against defendants:

PRELIMINARY STATEMENT

1. This is a class action brought by plaintiffs on behalf of all persons who are now or in the future will be confined in the Central California Women's Facility (hereinafter CCWF) in Chowchilla, California and the California Institution for Women (hereinafter CIW) in Frontera, California.

2. Plaintiffs seek declaratory and injunctive relief for deprivations under color of state law of rights, privileges, and immunities secured by the Constitution

1 of the United States, and in particular those secured by the First, Fourth, Fifth, Eighth,
2 Ninth and Fourteenth Amendments thereof.

3 3. Plaintiffs seek relief from defendants' knowing and deliberately
4 indifferent failure to provide necessary care for serious medical needs. Defendants'
5 actions deny basic human needs, inflict needless pain and suffering, and threaten
6 plaintiffs' physical and mental well-being. Plaintiffs also seek relief from defendants'
7 failure to recognize and protect plaintiffs' right of privacy with regard to sensitive
8 medical information.

9 JURISDICTION

10 4. Plaintiffs seek to vindicate rights protected by the First, Fourth,
11 Fifth, Eighth, Ninth and Fourteenth Amendments of the United States. This Court has
12 jurisdiction of this civil action pursuant to 28 U.S.C. §§1331 and 1343(a)(3) and (4).
13 Pursuant to 28 U.S.C. §§2201 and 2202, this Court has jurisdiction to declare the rights
14 of the parties and to grant all further relief found necessary and proper.

15 VENUE

16 5. Venue is appropriate in this Court pursuant to 28 U.S.C. §1391(b),
17 because a substantial part of the events or omissions giving rise to plaintiffs' claims
18 occurred within the Eastern District of California and most of the defendants reside
19 therein.

20 PARTIES

21 A. Plaintiffs

22 6. All plaintiffs are prisoners at CCWF or CIW.

23 7. Plaintiff Charisse Shumate is confined at CCWF. She suffers from
24 sickle cell anemia, heart problems, pulmonary hypertension and asthma. Defendants
25 have periodically delayed and interrupted her medication and have denied her a
26 medically necessary special diet. She has been denied adequate outside follow-up care
27 for her life-threatening condition. Despite her pulmonary hypertension and asthma,
28 defendants have failed to provide her with appropriate housing and treatment. In

1 addition, as a result of defendants' system requiring co-payment for medical care, she is
2 receiving inadequate medical care.

3 8. Plaintiff Sharon Cagle is confined at CCWF. She is paralyzed on
4 her left side and until recently was confined to a wheelchair as a result of seizures she
5 experienced on June 4, 1994. She was not given necessary specialist follow-up care for
6 almost two months. She has been given no instruction in dressing, hygiene, or use of
7 her wheelchair; no access to an attendant; and no occupational or physical therapy. As a
8 result of the failure to provide treatment, she may have suffered a permanent loss of
9 function. On February 22, 1995 she experienced a seizure, during which she injured her
10 foot. Her roommates attempted to summon a medical technical assistant (hereinafter
11 MTA), but no one came for approximately 45 minutes. Although she was concerned
12 that her foot was broken, she was not examined by a physician until February 27, 1995.

13 9. Plaintiff Helen Pacheco is confined at CIW. She developed multiple
14 sclerosis in prison. She has been denied recommended effective treatment for her
15 condition, as well as the special diet recommended for her.

16 10. Plaintiff Rachel Silvas is confined at CIW. She has longstanding
17 bowel problems resulting in inability to have a bowel movement for periods of up to two
18 weeks. She has been denied medically necessary diagnostic procedures to diagnose the
19 cause of her problem.

20 11. Plaintiff Marie Nestle is sixty-eight years old and confined at CIW.
21 English is her second language. She has asthma and cardiac problems. In May 1994 she
22 was taken to the Out-Patient Housing Unit at CIW because of an attack of
23 breathlessness. She was placed in a locked room for approximately twelve hours.
24 During most of that time she was left alone, despite continuing breathing problems. She
25 was unable to get oxygen, or even the medications that would have been available to her
26 had she remained on her housing unit. She suffered extraordinary fear and anxiety from
27 being locked in a small room during her asthma attack. When staff finally evaluated her
28

1 condition, she required an emergency transfer to a hospital, where she was placed in
2 intensive care for approximately three days.

3 12. Plaintiff Rose Munghia was transferred to CIW in July, 1994.
4 Shortly prior to her transfer, she broke or dislocated a toe on her foot. Upon entering
5 CIW, she requested evaluation and treatment of the injury, but was told that nothing was
6 wrong. In December 1994, she filed a grievance about continuing problems with her
7 foot. She was reexamined by a physician, and her problem was finally diagnosed. She
8 has been subjected to two subsequent attempts to rebreak and set her toe. The most
9 recent attempt occurred on February 7, 1995. Although she was given crutches following
10 the surgery, she was not given training in their use, nor was she given the pain
11 medication prescribed by the outside physician. CIW refuses to transfer her to a lower
12 bunk which she needs until her foot heals. CIW medical staff have told her that her
13 bandages must be changed at the hospital that performed the surgery, but despite
14 repeated visits to sick call, she has been unable to obtain a second return appointment to
15 the outside hospital. Her foot is now hot, discolored, and itches, and she fears that an
16 infection has developed.

17 13. Plaintiff Deborah Webster is confined at CIW. In December 1994
18 she had an abnormal pap smear for which she has received no treatment. She also
19 suffers from heart disease and asthma. At the end of February or beginning of March
20 1995, she experienced chest pain and difficulty breathing. She went to the infirmary but
21 was not examined by a physician for almost twenty-two hours, although she was
22 administered oxygen by a nurse. She experienced great anxiety during the period she
23 was awaiting an examination. She has experienced significant problems obtaining
24 medication renewals.

25 14. Plaintiff Deanna Millsaps was transferred to CIW in December
26 1994. She was forced to pay for her intake physical at CIW. She suffers from seizure
27 disorder and menstrual difficulties related to polycystic ovaries. Since she arrived at
28 CIW she has been unable to obtain medication to control her menstrual problems. She

1 has also suffered significant interruptions in her seizure disorder medication. She has
2 been denied a requested pap smear unless she pays an additional fee, although she
3 already was charged for a pap smear.

4 15. Plaintiff Shelba Pettey is a prisoner at CIW. She has a history of
5 uterine, stomach, and esophageal cancer. As a result, she suffers from a prolapsed
6 bladder and from abdominal swelling, gas, nausea, and diarrhea. She has never received
7 a prescribed special diet for her condition. She has suffered profound weight loss and
8 has been severely anemic, due to blood loss from her digestive tract. Her prescriptions
9 for chronic medications are frequently disrupted. Her treating physician ordered two
10 ultrasounds to determine the cause of the abdominal swelling. Initially, she waited three
11 months to receive the first ultrasound. The second time she was given a pelvic
12 ultrasound, not a stomach ultrasound. She suffers from severe back pain. Several years
13 ago her wheelchair was taken away, despite her continued pain when walking. She has
14 requested a cane, but it has been denied. She has been forced to work although she is
15 grossly anemic, with a hemoglobin count of 6.5. She is unable to get her dentures
16 repaired because she has paid for two repairs already and cannot continue to pay \$5.00
17 for each repair, particularly because she is charged \$5.00 for each of her medical visits.

18 16. Plaintiff Darlene Brazil is confined at CIW. The cartilage in her
19 temporomandibular (jaw) joint has deteriorated, so that it no longer protects the bones
20 from coming into direct contact. She had surgical manipulation of the jaw in 1993 that
21 provided no relief. CIW medical staff have failed to provide definitive treatment, with
22 the result that she has continuing pain and disability. Her condition interferes with
23 eating and prevents a full dental examination.

24 17. Plaintiff Marilyn Stitch is a 56 year old woman. In October 1994
25 she had a chest x-ray that showed abnormalities suggestive of tuberculosis. She was
26 given a sputum test for tuberculosis at CIW, but she was not placed in respiratory
27 isolation until after the sputum smear revealed acid-fast bacteria. In November, she was
28 diagnosed as infected with Mycobacterium avium-intracellulare, not tuberculosis.

1 Because the defendants failed to refer her promptly to a specialist to clear her for
2 treatment, her treatment for the Mycobacterium avium-intracellulare infection was
3 delayed. She suffered fatigue, shortness of breath, and anxiety because of the delay in
4 treatment.

5 18. Plaintiff Brenda Angle suffered heart attacks in 1988 and 1991. She
6 also suffers from hypertension and borderline diabetes. Since her entry into CIW in
7 October, 1994, she has been attempting to obtain medication for her illnesses. Not until
8 the week of March 6, 1995, did she receive nitroglycerin tablets for her heart disease.
9 She still receives no other medication. She has been repeatedly charged for her attempts
10 to get her medications and other medical services; payment of these charges has posed a
11 hardship for her.

12 19. Plaintiff Linda Eagerton is confined at CCWF. She has experienced
13 long delays in receiving pap smear results.

14 20. Plaintiff Cynthia Martin was confined at CCWF until May 16, 1995.
15 She requires non-routine medical care for serious burns to 54% of her body. Because
16 defendants have denied her physical therapy, she is now confined to a wheelchair. The
17 failure to provide appropriate medical treatment has significantly exacerbated the
18 amount of permanent scarring she has suffered. Defendants have also denied her
19 medically necessary equipment. She has not received routine gynecological care since
20 October 1992.

21 21. Plaintiff Gina Johnson was pregnant when she entered CCWF. She
22 was denied gynecological care for 17 days despite abnormal vaginal bleeding after her
23 delivery. After she was finally diagnosed, she required a dilation and curettage (D & C)
24 to remove a retained portion of the placenta.

25 22. Plaintiff Nina Myart is confined at CCWF. She was denied
26 necessary follow-up care consistent with discharge instructions after hernia surgery and a
27 breast biopsy, despite her numerous attempts to use the sick call system to report her
28 problems. As a result, it is likely that she will need corrective surgery.

1 23. Plaintiff Lisa Smith is confined at CCWF. While on her job
2 assignment, on January 26, 1995, she fell, cutting her nose and momentarily losing
3 consciousness. The MTA who was called to see her failed to treat her or refer her for
4 an appropriate evaluation.

5 24. Plaintiff Jane Doe I is confined at CCWF. She is an HIV positive
6 prisoner who suffers from herpes. Defendants denied her necessary specialty care for
7 HIV disease, and failed to diagnose and treat her effectively when she had meningitis
8 until she went into a coma. Defendants have also denied her necessary medicine for her
9 herpes infection.

10 25. Plaintiff Jane Doe II is HIV-positive. She lives in Walker A, the
11 unit at CIW designated for prisoners who are HIV-positive. Her confinement in Walker
12 A automatically discloses her HIV status. She cannot move to any other housing without
13 specifically informing any prospective cellmate of her HIV status. In 1993 she tested
14 positive for tuberculosis infection. Despite her known HIV status, she was taken off
15 tuberculosis medications after she became pregnant. As a result, she developed active
16 tuberculosis. She was denied appropriate treatment during her pregnancy, including
17 treatment for a vaginal infection, evaluation of possible injuries from a fall, and provision
18 of a special diet while pregnant. Although she bled heavily during and after delivery of
19 her baby, she was returned to CIW after one day and not given follow-up examinations
20 for a significant period of time. After her return to CIW, she was locked overnight into
21 a cold and drafty room that lacked a call button in the Out Patient Housing Unit, even
22 though she was unable to use the bathroom by herself.

23 26. Plaintiff Beverly Tucker arrived at CCWF in November 1993 from
24 CIW. She advised medical staff that at CIW she had been prescribed heparin for long-
25 standing thrombophlebitis (blood clots) in her legs. Despite repeated attempts to get
26 treatment, she never received appropriate medication. As a result, she is now in danger
27 of developing gangrene and needs to have her foot amputated.

1 27. Plaintiff Bertha Lyons is confined at CCWF. She suffers from
2 hypertension and severe back and hip pain and muscle spasms, but at times has been
3 denied medication for her pain, and has been denied medically necessary surgery. In
4 October 1994 she had a sonogram in which lumps were discovered in her breasts. She
5 was told that a biopsy was necessary but did not receive the biopsy until early 1995.
6 Staff confiscated her cane when she arrived at CCWF. She needs crutches or a cane to
7 walk, but is provided with neither.

8 28. Plaintiff Hattie Dickerson is confined at CCWF. She suffers from a
9 severe seizure disorder. Defendants have denied her necessary neurological follow-up
10 care for her chronic condition, and have refused to attend to her during and immediately
11 after seizures.

12 29. Plaintiff Maria Nasalga was confined at CCWF until May 6, 1995.
13 She suffers from high blood pressure. She has experienced long delays in refilling her
14 blood pressure prescriptions and has not received appropriate follow-up care for her
15 hypertension.

16 30. Plaintiff Marcia Bunney is confined at CCWF. She suffers from
17 rheumatoid arthritis. She has experienced long delays in refilling her medication and has
18 been denied medication for several months. As a result, she has experienced
19 unnecessary pain and the possibility of further joint deterioration.

20 31. Plaintiff Delores Rico has been experiencing serious dental
21 problems since she entered CCWF, and has experienced long delays in receiving dental
22 care. She is scheduled for release on May 26, 1995.

23 32. Plaintiff Blanca Monterrosa is confined at CCWF. Her primary
24 language is Spanish and her written and oral comprehension of English is very limited.
25 She has substantial swelling in her abdominal area which causes her tremendous pain.
26 Although she has been seen by medical personnel at CCWF, she has been unable to
27 obtain an explanation she understands about her condition. She is extremely distraught
28 by her pain and her lack of information about her condition.

1 B. Defendants

2 — 33. Defendant Pete Wilson is the Governor of the State of California
3 and the Chief Executive of the state government. As such, he is obligated under state
4 law to supervise the official conduct of all executive and ministerial officers and to see
5 that all offices are filled and their duties carefully performed. Defendant Wilson has
6 control over the monies allocated to the California Department of Corrections by virtue
7 of authority to present to the legislature the Department of Corrections' annual budget
8 and his authority to veto or sign legislation appropriating funds for prison medical care.
9 Defendant Wilson has the authority to appoint and remove the subordinate defendants
10 named herein. Defendant Wilson has the ultimate state authority over the care and
11 treatment of the plaintiff class, and is responsible for the administration and operation of
12 the Department of Corrections.

13 34. Defendant Russell Gould is the Director of Finance for the State of
14 California. As such, he is involved with, and has control over, the budgetary process and
15 financial decisions affecting the Department of Corrections. He is involved with many
16 aspects of, and has control over, the expenditure of government funds on behalf of and
17 by the Department of Corrections, including expenditures relating to the provision of
18 medical care to prisoners.

19 35. Defendant Joseph Sandoval is Secretary of the Youth and
20 Corrections Agency of the State of California. As such, he is responsible for supervising
21 the operation of the California Department of Corrections.

22 36. Defendant James Gomez is the Director of the California
23 Department of Corrections. As such, he is responsible for the operation of the
24 California prison system, including the provision of medical care for prisoners confined
25 therein.

26 37. Defendant Kyle S. McKinsey is the Deputy Director for Health Care
27 Services for the Department of Corrections and Defendant Nadim Khoury is the
28 Assistant Deputy Director for Health Care Services for the Department of Corrections.

1 As such, they are responsible for developing and implementing a system of health care
2 addressing the serious medical needs of prisoners within the Department of Corrections.

3 38. Defendant Teena Farmon is the Warden of the CCWF. As such
4 she is responsible for the daily operation of the prison, including medical care.

5 39. Defendant Kenneth Follett is the medical director at the CCWF.
6 As such he has direct responsibility for providing care for serious medical needs to the
7 prisoners therein.

8 40. Defendant Susan Poole is the Warden of the CIW. As such she is
9 responsible for the daily operation of the prison, including medical care.

10 41. Defendant Gwendolyn Dennard is the medical director at the CIW.
11 As such she has direct responsibility for providing care for serious medical needs to the
12 prisoners therein.

13 42. All defendants are sued in their official capacities. At all relevant
14 times, all defendants were acting under color of state law and pursuant to their authority
15 as officials, agents, contractors or employees of the State of California.

16 CLASS ACTION ALLEGATIONS

17 43. The named plaintiffs seek to maintain this action on behalf of
18 themselves and all others similarly situated pursuant to Rules 23(a) and 23(b) of the
19 Federal Rules of Civil Procedure. They seek to represent a class of all persons who are
20 now or in the future will be confined in the CCWF or CIW. As a result of their
21 confinement in CCWF or CIW, members of the class including the named plaintiffs are
22 or will be subjected to violations of the rights to be free of cruel and unusual punishment
23 under the First, Fourth, Fifth, Eighth, Ninth and Fourteenth Amendments to the
24 Constitution. The named plaintiffs represent a class of persons seeking declarative and
25 injunctive relief to eliminate defendants' actions, policies, and practices that deprive
26 them of those rights.

1 44. The CCWF has an average daily population of more than 3800
2 women. The CIW has an average daily population of more than 1800 women. As such,
3 the proposed class is so numerous that joinder of all members is impracticable.

4 45. Whether the defendants have violated the plaintiffs' right to be free
5 from cruel and unusual punishment under the Eighth and Fourteenth Amendments and
6 whether the defendants have violated the plaintiffs' right to confidentiality for sensitive
7 medical information are questions common to the claims of the entire class. The
8 defendants' policies and practices with regard to their system of medical care and the
9 confidentiality of medical information, as set forth below, also present questions of fact
10 common to the class as a whole.

11 46. The claims of the plaintiffs are typical of the claims of the class.
12 The named plaintiffs include prisoners with a range of serious medical conditions typical
13 of the class as a whole. The named plaintiffs, including those identified as HIV-positive,
14 are directly injured by the disclosure of sensitive medical information as a result of the
15 defendants' policies and practices.

16 47. Plaintiffs will fairly and adequately represent the interests of the
17 class. The plaintiffs have no interests separate from those of the class, and seek no relief
18 other than the relief sought on behalf of the class. The plaintiffs' counsel are
19 experienced in the protection and enforcement of the constitutional rights of prisoners.

20 48. The defendants have acted and refused to act on grounds generally
21 applicable to the class, therefore making appropriate final injunctive relief with respect
22 to the class as a whole.

23 FACTS GIVING RISE TO THE CAUSE OF ACTION

24 49. Ordinarily prisoners at both CCWF and CIW can obtain access to a
25 physician only through a cumbersome process.

26 50. The first step in that process is for the prisoner to be seen at sick
27 call. At CIW, sick call is available once per week per housing unit. In December 1994,
28 CCWF also reduced the availability of sick call to once per week for each housing unit.

1 51. Prisoners requesting sick call are forced to stand outside for
2 prolonged periods of time, regardless of weather conditions. Not all prisoners are
3 consistently seen at a particular sick call, because of shortages of time.

4 52. The limited availability of sick call and the use of outdoor sick call
5 lines seriously impede prisoners' access to health care.

6 53. At CCWF, and on occasion at CIW, MTAs are used to conduct sick
7 call. In addition, MTAs at CIW conduct medical rounds in housing units for women who
8 are not allowed to go to general sick call. Thus, the MTAs perform medical triage
9 functions to determine who receives examinations and care by a physician.

10 54. Prisoners requiring emergency medical care must persuade
11 correctional staff to summon an MTA, and then persuade the MTA to evaluate them for
12 emergency care.

13 55. The MTA staff are not qualified to perform the medical triaging
14 functions they are asked to perform. The minimum requirement for MTA positions is
15 approximately one year of post high school training. Triaging of patients for sick call
16 and emergency access to health care appropriately requires physicians, licensed physician
17 assistants, or registered nurses who have completed specialized training in medical
18 assessment.

19 56. As a result of the use of MTAs to perform triaging for which they
20 are unqualified, prisoners with serious or potentially serious health care complaints have
21 not received access to timely medical evaluation and treatment.

22 57. For example, a correctional officer attempted to summon an MTA
23 to evaluate a prisoner at CCWF with medical complications from AIDS, including fever,
24 severe diarrhea, and edema. The prisoner was covered with oozing open sores and in
25 unremitting pain. She was unable to eat. The MTA refused to see her. Two days later,
26 an MTA again refused to evaluate her, despite the fact she had developed labored
27 breathing. Not until the following day was she even taken to the infirmary. She died
28

1 about three weeks later in a hospital. The allegations in this paragraph are made on
2 information and belief.

3 58. Another prisoner at CCWF was evaluated by an MTA for
4 complaints of excessive menstrual bleeding. She repeatedly requested evaluation by a
5 physician, but the MTA told her she was menopausal and refused to place her on the
6 physician's list. She was in great pain and she was passing large clots of blood. Over
7 time she grew weak and lost weight. Several months later she was taken to a physician,
8 and was thereafter sent to an outside hospital, where cancer was diagnosed.

9 59. After she returned to the facility she continued to be in great pain
10 and had difficulty eating. She suffered severe edema in her legs and she would
11 frequently lie on the ground, crying. MTAs repeatedly refused her requests to see a
12 physician. On information and belief, one MTA told her that "no one had ever died
13 from swelling." She never received adequate pain medication as her condition worsened.
14 Although she could barely walk, she was denied a wheelchair and forced to walk to the
15 dining hall. Approximately nine months after her diagnosis she died of cancer.

16 60. At CIW, defendants use prisoners as medical vehicle attendants
17 (hereinafter MVAs). The MVAs are at times asked to provide emergency health care,
18 such as administering oxygen or cardiopulmonary resuscitation (CPR) to their fellow
19 prisoners. MVAs are not required to be trained to provide the medical services they are
20 asked to provide.

21 61. At CIW, prisoners with symptoms suggesting urgent or emergency
22 medical problems, such as chest pains or asthma attacks, are frequently placed in locked
23 rooms in the Out Patient Housing Unit. Although these rooms have call buttons, the
24 nursing staff frequently does not respond to the calls. The practice of locking patients
25 into these rooms causes these patients extraordinary anxiety. Many prisoners at CIW
26 fear confinement in the Out Patient Housing Unit and avoid seeking medical assistance
27 because they feel safer in their own housing unit.

1 62. The defendants have issued a sick call procedure informing
2 prisoners that they will be charged five dollars per health care visit regardless of their
3 indigency status. For many prisoners at CIW and CCWF, five dollars represents the
4 equivalent of wages for a week or more. Although defendants claim that no prisoner
5 will actually be denied medical services because she has no funds, defendants have
6 refused to so inform prisoners. In addition, the sick call procedure, as applied to
7 prisoners with limited funds, requires prisoners to choose between necessary medical
8 care visits and other necessary items such as tampons and sanitary pads or medically
9 necessary vitamin supplements. As applied, the policy places a severe barrier between
10 prisoners and the receipt of necessary medical services.

11 63. On February 28, 1995, the California Department of Corrections
12 (DOC) issued a Notice of Change of Director's Rules. In connection with those Rules,
13 the DOC issued an Administrative Bulletin on March 14, 1995, which established the
14 Medical Standards of Care Program. The promulgation of the regulations proposed in
15 the Director's Rules and Administrative Bulletin will have potentially life-threatening
16 consequences for prisoners at CIW and CCWF.

17 64. The proposed regulations contemplate that the DOC will provide
18 only those health care services that are determined to be "medically necessary" to
19 "protect life, prevent significant illness or disability or alleviate severe pain." Patients
20 with conditions that are not "readily amenable to treatment" will not be treated,
21 including patients suffering from "widely spreading cancer." Patients with conditions that
22 improve without treatment will be denied treatment, even for conditions such as viral
23 hepatitis and mononucleosis. In addition, the regulations provide that physician may give
24 "services and pain relief to terminally ill persons" if the patients elect to forego other
25 types of care. Active treatment intended to prolong life is specifically excluded in such
26 cases. While there are some provisions to allow staff to obtain permission to treat
27 patients' additional health needs, that process is cumbersome and time consuming.
28

1 65. Prisoners with symptoms obviously requiring emergency attention,
2 such as dangerously elevated blood pressure, grand mal seizures, or symptoms of stroke
3 or myocardial infarction, have received substantially delayed treatment and evaluation.
4 On a number of occasions these failures have seriously jeopardized their health.

5 66. Other prisoners who urgently need referrals for evaluation of serious
6 symptoms such as complications of HIV disease, abnormal bleeding following childbirth,
7 or complications of diabetes and other chronic diseases such as potentially life-
8 threatening infections are delayed or not referred for appropriate medical services.

9 67. Admission physicals are incomplete, and do not reliably note prior
10 medical history, including current medication. Essential medication and medical
11 treatment previously prescribed are not reliably continued.

12 68. There is no reliable system for organized follow-up medical care for
13 prisoners with chronic diseases. There are no regularly scheduled chronic disease clinics,
14 treatment plans or procedures for routine follow-up care for prisoners with diseases such
15 as diabetes, seizure disorder, or HIV disease. For example, a prisoner whose diabetes
16 has not been given standard follow-up has suffered a progressive and permanent partial
17 loss of vision. A seizure patient has had her long-standing medication interrupted
18 resulting in numerous seizures.

19 69. Prisoners who require outside medical care frequently experience
20 unreasonable delays and cancelled appointments due to an unreliable patchwork system
21 for specialty referrals.

22 70. There is no system for necessary routine gynecological care. Many
23 prisoners need pap smears and mammograms.

24 71. Prisoners on medications for chronic diseases frequently have their
25 prescriptions disrupted. Prisoners have been told that they must hand in an empty
26 medication container to obtain a refill of their prescription, but refill can take several
27 days. The common disruption of prescription medications poses an unnecessary and
28 unreasonable risk to prisoners' health.

1 72. Recently defendant Dennard, apparently as a cost-cutting measure,
2 severely restricted the prescription of pain medication. As a result, a number of patients
3 at CIW, including AIDS patients close to death, have been forced to suffer unnecessary
4 pain.

5 73. Among the medications subject to interruption are anti-tuberculosis
6 medications. The interruption of anti-tuberculosis medications has the potential to result
7 in the development of multidrug-resistant tuberculosis and thus poses a risk to all
8 prisoners confined at CCWF and CIW, as well as staff and the general public.

9 74. Patients whom medical staff suspect have active tuberculosis are not
10 placed in respiratory isolation in qualified negative pressure rooms, as required under
11 Centers for Disease Control (hereinafter CDC) guidelines. At CIW, suspect cases who
12 were later confirmed to have active tuberculosis have been housed in the Out Patient
13 Housing Unit, a practice that places other prisoners at great risk. This failure to follow
14 CDC guidelines places all prisoners and staff at risk of contracting tuberculosis.

15 75. Necessary examinations and tests are frequently delayed and follow-
16 up on abnormal results is unreliable.

17 76. There is no system to provide for non-routine medical needs. For
18 example, prisoners who need specialized medical items are either provided these items
19 after unreasonable delays, or the items are never provided. These items include medical
20 supplies as common as Canadian crutches or Jobst garments, used to promote healing
21 and preservation of function in patients recovering from serious burns. Prescriptions for
22 medications not included in the formulary list are virtually unobtainable.

23 77. Prisoners with health problems resulting in serious restrictions in
24 function are denied medically necessary equipment, including functioning wheelchairs
25 and adjustable hospital beds. Some wheelchairs lack working brakes and are dangerous.

26 78. Medical treatment is not appropriately coordinated with mental
27 health evaluation and treatment. For example, prisoners with symptoms related to
28 physical problems are sometimes assumed to have mental problems, with the result that

1 urgent and emergency physical problems are not diagnosed. For example, a prisoner at
2 CCWF who had acute medical and psychiatric needs was confined naked in a filthy cell
3 where she ingested her own feces. She died of acute pancreatitis that went untreated until
4 she was terminally ill.

5 79. Conversely, medical complications related to mental health
6 problems are not reliably addressed. For example a prisoner at CCWF who needed
7 mental health treatment was allowed to starve to death.

8 80. The unreliable system for medication renewal and monitoring also
9 interferes with assessment of treatment of patients on psychotropic medication, who
10 require monitoring for physical side effects of these medications.

11 81. CCWF and CIW offer no physical therapy.

12 82. Prisoners at CCWF can receive medically necessary diets only by
13 living in the infirmary, where they are unreasonably denied privileges and essentially kept
14 on lockdown status. Prisoners at CIW are similarly denied medically necessary special
15 diets.

16 83. Prisoners who are terminally ill are denied appropriate medical
17 care, causing unnecessary pain and suffering. This lack of care is exacerbated because
18 CCWF and CIW fail to attempt to procure compassionate release of terminally ill
19 prisoners.

20 84. Prisoners with known respiratory illness do not have their
21 respiratory needs met. Defendants' failure in this regard exacerbates their respiratory
22 problems.

23 85. CCWF and CIW fail to provide necessary health care education and
24 preventive care.

25 86. There is no system to assure that patients monolingual in Spanish
26 have necessary medical information provided in their language. Very little medical
27 information is available to patients who are primarily or exclusively Spanish-speaking.
28

1 87. Necessary dental care is substantially delayed. When prisoners do
2 receive dental treatment, they are frequently offered temporary fillings or extractions
3 rather than appropriate definitive treatment for their problems.

4 88. Numerous prisoners have attempted to no avail to file individual
5 grievances complaining to staff about inadequate medical care. Defendants have been
6 informed on numerous occasions regarding specific instances of inadequate health care.
7 Moreover, the failure of the defendants to establish an appropriate system of health care
8 presents an obvious and unnecessary risk to plaintiffs' health.

9 89. Defendants know that they are exposing prisoners to unreasonable
10 risks of death and serious injury by their failure to correct the deficiencies in the health
11 care system.

12 90. Even though defendants know that they lack a proper system for
13 medical care, they have failed to take reasonable and effective steps to establish an
14 appropriate health care system.

15 91. Defendants' failure to provide an appropriate system of health care
16 results in needless pain and suffering, the overall deterioration of plaintiffs' health, and
17 avoidable fatalities.

18 92. Defendants and their staff frequently disclose confidential medical
19 information about prisoners.

20 93. For example, at CIW, prisoners who are known to be HIV-positive
21 must disclose this confidential information to potential cellmates in order to move to
22 general population.

23 94. At both CCWF and CIW, it is widely known that HIV- positive
24 women are housed in specific locations and staff disclose specific information about HIV
25 status.

26 95. At CIW, there is no privacy at the pharmacy window, so that women
27 who must pick up prescriptions can easily be overheard in conversations that necessarily
28 disclose private medical information.

1 CLAIMS FOR RELIEF

2 — 96. As alleged above in paragraphs 48-91, defendants' deliberate
3 indifference to plaintiffs' serious medical needs causes avoidable pain, mental suffering
4 and deterioration of their health. In some cases, it has resulted in premature death.

5 97. Defendants' policies, practices, acts and omissions evidence and
6 constitute deliberate indifference to the rights of prisoners and violate the Cruel and
7 Unusual Punishments Clause of the Eighth Amendment, made applicable to the states
8 through the Fourteenth Amendment to the United States Constitution.

9 98. Defendants' policies, practices, acts and omissions also violate the
10 plaintiffs' right to privacy for confidential information guaranteed by the First, Fourth,
11 Fifth, Eighth, Ninth, and Fourteenth Amendments.

12 99. As a proximate result of defendants' policies, practices, acts and
13 omissions, plaintiffs have suffered and will continue to suffer immediate and irreparable
14 injury including physical, psychological and emotional injury and death. Plaintiffs have
15 no plain, adequate or complete remedy of law to address the wrongs described herein.
16 The injunctive relief sought by plaintiffs is necessary to prevent continued and further
17 injury.

18 PRAYER FOR RELIEF

19 100. WHEREFORE, plaintiffs, individually and on behalf of all others
20 similarly situated, request that this Court do the following:

- 21 a. Assume jurisdiction over this action;
- 22 b. Issue an order certifying this action to proceed as a class
23 pursuant to Rules 23(a) and (b)(2) of the Federal Rules of Civil Procedure;
- 24 c. Issue a judgment pursuant to 28 U.S.C. §2201 and Rule 57 of
25 the Federal Rules of Civil Procedure declaring that the policies, practices, acts and
26 omissions complained of herein violate plaintiffs' rights as set forth in paragraphs 48-91.
- 27
- 28

1 d. Issue permanent injunctive relief sufficient to rectify the
2 unconstitutional and unlawful acts, policies, practices and conditions complained of
3 herein;

4 e. Retain jurisdiction over defendants until such time that the
5 Court is satisfied that defendants' unlawful policies, practices, acts and omissions no
6 longer exist and will not recur;

7 f. Award plaintiffs reasonable attorneys' fees pursuant to 42
8 U.S.C. §1988, including costs of this action; and

9 g. Award such other and further relief as this Court deems just
10 and proper.

11 Dated: May 25, 1995

RESPECTFULLY SUBMITTED,

12 NATIONAL PRISON PROJECT
13 HELLER EHRMAN WHITE & McAULIFFE
14 LEGAL SERVICES FOR PRISONERS
15 WITH CHILDREN
16 CATHERINE CAMPBELL, ESQ.

17 By: Dale A. Rice
18 Dale A. Rice

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24 Linda Eagerton, Cynthia Martin, Gina Johnson,
25 Nine Myart, Lisa Smith, Jane Doe I, Jane Doe
26 II, Beverly Tucker, Bertha Lyons, Hattie
27 Dickerson, Maria Nasalga, Marcia Bunney,
28 Delores Rico and Blanca Monterrosa, on behalf
of themselves and all other prisoners at the
Central California Women's Facility and the
California Institution for Women

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IDENTIFIED ON ATTACHED LISTING

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1 I, Ann Lemke, declare as follows:

2 I am employed with the law firm of HELLER, EHRMAN, WHITE &
3 McAULIFFE, whose address is 333 Bush Street, San Francisco, California 94104-2878. I
4 am readily familiar with the business practices of this office for service of filings by hand;
5 I am over the age of eighteen years and not a party to this action.

6 On May 25, 1995, I caused the following to be served by hand:

7 AMENDED COMPLAINT - CLASS ACTION

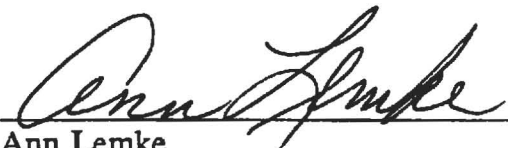
8 on the below parties in this action by placing true copies thereof in sealed envelopes,
9 addressed as shown, for service by hand pursuant to the ordinary business practice of this
10 office which is that a messenger service is contacted and instructed to make service on
11 the same day in the ordinary course of business:

12 Ismael A. Castro, Esq.
13 Sara Turner, Esq.
14 Maureen G. McKennan, Esq.
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16 the State of California
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19 Sacramento, California 94244-2550

20 Counsel for Defendants Wilson, Sandoval,
21 Gomez, McKinsey, Khoury, Farmon, Follett,
22 Poole and Dennard

23 I declare under penalty of perjury under the laws of the State of California that
24 the foregoing is true and correct.

25 Executed at San Francisco, California on May 25, 1995.

26
27
28

Ann Lemke